

PRIVACY POLICY

This Privacy Policy describes how COINBIX collects, uses, and discloses your personal information when you use the COINBIX TRADING PLATFORM, its application, and its trading bots.

By using the Service, you agree to the collection and use of information in accordance with this policy. If you do not agree with the terms of this Privacy Policy, please do not access or use the Service.

INFORMATION WE COLLECT

We collect various types of information to provide and improve our Service for you.

1. Personal Information:

When using our Service, we may ask you to provide certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- A. Email address
- B. First and last name
- C. Phone number
- D. Address, state, province, ZIP code, city
- E. Government identification information (e.g., ID card, passport, proof of residence) for KYC (Know Your Customer) and AML (Anti-Money Laundering) purposes
- F. Cryptocurrency transaction data (wallet addresses, APIs, and transaction history)
- G. Other information you voluntarily provide

2. Usage Data:

We may also collect information about how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, pages visited on our Service, time and date of your visit, duration spent on those pages, unique device identifiers, and other diagnostic data.

3. Tracking and Cookies Data:

We use cookies and similar tracking technologies to track activity on our Service and maintain certain information.

Cookies are small files containing a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies like beacons, tags, and scripts are also used to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some parts of our Service.

Examples of Cookies we use:

- A. Session Cookies: We use Session Cookies to operate our Service
- B. Preference Cookies: We use Preference Cookies to remember your preferences and settings
- C. Security Cookies: We use Security Cookies for security purposes

HOW WE USE YOUR INFORMATION

COINBIX uses collected data for various purposes:

- A. To provide and maintain our Service
- B. To notify you about changes to our Service
- C. To allow you to participate in interactive features of our Service when you choose to do so
- D. To provide customer support
- E. To collect analytics or valuable information to help us improve our Service
- F. To monitor the usage of our Service
- G. To detect, prevent, and resolve technical issues
- H. To comply with legal and regulatory obligations (e.g., KYC/AML)
- I. To protect the security and integrity of the Service and our users
- J. For marketing and promotional purposes, with your consent

DATA TRANSFER

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country, or jurisdiction where data protection laws may differ from those in your jurisdiction.

If you are located outside the country where our servers are operating and choose to provide information to us, please note that we transfer the data, including Personal Data, to servers outside your country/city and process it there.

Your acceptance of this Privacy Policy followed by your submission of such information represents your agreement to this transfer.

COINBIX will take all reasonable steps necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will occur to any organization or country unless appropriate controls are in place, including the security of your data and other personal information.

DISCLOSURE OF DATA

1. Law Enforcement:

Under certain circumstances, COINBIX may be required to disclose your Personal Data if required by law or in response to valid requests from public authorities (e.g., a court or government agency).

2. Legal Requirements:

COINBIX may disclose your Personal Data in good faith, believing that such action is necessary to:

- A. Comply with a legal obligation
- B. Protect and defend the rights or property of COINBIX

- C. Prevent or investigate potential wrongdoing related to the Service
- D. Protect the personal safety of users of the Service or the public
- E. Protect against legal liability

DATA SECURITY

The security of your data is important to us, but remember that no method of internet transmission or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee absolute security.

SERVICE PROVIDERS

We may employ third-party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform service-related functions, or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

LINKS TO OTHER SITES

Our Service may contain links to other websites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of each site you visit.

We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

CHILDREN'S PRIVACY

Our Service is not intended for children under the age of 18 ("Minors").

We do not knowingly collect personally identifiable information from minors under the age of 18. If you are a parent or guardian and know that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We recommend that you review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

CONTACT US

If you have any questions about this Privacy Policy, please contact us:

- A. By email: help@coinbix.app